AGENDA

PORT OF SIUSLAW WORK SESSION

Wednesday, September 16, 2020 6:00pm Port of Siuslaw Conference Room 100 Harbor St, Florence, OR 97439 OR

Teleconference call in # 1-317-762-7200 ID# 2236457409

Commissioners
Terry Duman, President; Mike Buckwald, Secretary;
Bill Meyer, 1st VP, Vacant, Treasurer
Craig Zolezzi, 2nd VP

1. Call to Order Duman

- **2. Public Comment:** This is an opportunity for members of the audience to bring to the Commission's attention any item not otherwise listed on the Agenda. Comments will be limited to five (5) minutes per person, with a maximum time of 15 minutes for all items. Speakers may not yield their time to others.
- 3. Commissioner Application Interviews.
- **4.** Public Comment: Comments will be limited to five (5) minutes per person, with a maximum time of 15 minutes for all items. Speakers may not yield their time to others.

Adjourn Duman

PORT OF SIUSLAWCommission Vacancy Candidate Questions

	Name of Applicant
	Greet the applicant and thank them for their interest in becoming a Port Commissioner
	Let applicant know the interview will only take 15 minutes
1.	Tell us what you know about the Port of Siuslaw, its mission, goals, and the services it provides?
2.	What experience have you had serving on boards (public or private)?
3.	What do you view as the Port's strengths?
4.	What do you see as the Port's weaknesses? What would you suggest to address those weaknesses?
5.	What do you believe your role is as a Port Commissioner?
6.	How would your participation on the board be a benefit to the Port of Siuslaw?
7.	If appointed, are you available to attend a full day board member training at some point?
8.	We have minutes left. Is there anything else you'd like to say?
Tha	ank the applicant and let them know a decision will be made in the regular Meeting
Th	ey will be notified if they have been chosen or not.

AGENDA

PORT OF SIUSLAW COMMISSION MEETING

Wednesday, September 16, 2020 7:00pm Port of Siuslaw Conference Room 100 Harbor St, Florence, OR 97439 OR

Teleconference call in # 1-317-762-7200 ID# 2236457409

Commissioners

Terry Duman, President; Mike Buckwald, Secretary; Bill Meyer, 1st VP, Vacant, Treasurer Craig Zolezzi, 2nd VP

1.	Call to Order	Duman
2.	Public Comment: This is an opportunity for members of the audience to bring to the Comittem not otherwise listed on the Agenda. Comments will be limited to five (5) minutes per per time of 15 minutes for all items. Speakers may not yield their time to others.	
3.	Approval of the Agenda by consent	Duman
4.	Approval of the Minutes by consent	Duman
	a. 8-19-20 Regular Meeting Minutes	
5.	 Approval of the financials by consent a. Checks printed in August were \$104,378.03 b. Occupancy for Campground is down 1% and moorage is up 1% c. Manager evaluation forms d. October meeting 	Stewart
6.	Appointment of Commissioner for position 2 Treasurer.	Commission
7.	Manager and Commissioner Reports	
	ublic Comment: Comments will be limited to five (5) minutes per person, with a maximum to ms. Speakers may not yield their time to others.	ime of 15 minutes for all
Up	 Coming Meetings and Conferences October 21, 2020 Board Commission Meeting, 	
Ad	journ	Duman

MINUTES

PORT OF SIUSLAW COMMISSION MEETING

Wednesday, August 19, 2020 7:00pm Port of Siuslaw Conference Room 100 Harbor St, Florence, OR 97439 OR

Teleconference call in # 1-317-762-7200 ID# 2236457409

Commissioners

Via phone - Terry Duman, President; Mike Buckwald, Secretary; Craig Zolezzi, Treasurer Attending - Bill Meyer, 1st VP

1. Call to Order - 7:00pm

Meyer

- 2. Public Comment: Harlen Springer called into the meeting to thank the Port for the early support of the local arts. He said they are now ready to replace five of the art sculptures around Old Town. Ed Niemann addressed the Commission regarding the reservation policy. Meyer thanked him for his input.
- **3. Approval of the Agenda** was amended to add a resignation letter from Craig Brandt. Motion made by Buckwald, second by Duman and vote was unanimous. Motion was made to accept the letter of resignation by Duman, second by Buckwald and vote was unanimous.
- 4. Approval of the Minutes by consent

Meyer

- a. 7-15-20 Regular Meeting Minutes
- 5. Approval of the financials by consent

Stewart

Checks printed in July were \$126,920.79

Occupancy for Campground is down 8% and moorage is up 7%

Stewart said her and Grimstad, the auditor, have started the audit process and that Grimstad would be at the Port on September 2nd.

- **6. Manager evaluation forms –** Stewart said the evaluation forms were examples for the Commission to look over and see how they would like the Port's manager evaluation to look. Meyer said nothing would be decided at this time.
 - a. SVFR
 - b. Willamalane
 - c. Sunset Trans District
 - d. SDAO Evaluation
 - e. Library District
- 7. Board of Commissioners
 - **a. Positions** Buckwald made motion that the officers stay the same as last year except for Zolezzi to be 2nd VP and position 2 of treasurer is open. Second by Duman and vote was unanimous.
 - **b. Annual meeting schedule –** Motion made by Buckwald to approve the FY20-21 meeting schedule. Second by Zolezzi and vote was unanimous.
 - **c.** Committee assignments Committee assignments stayed the same as last year with the exceptions of adding Huntington to OEDA and staff to WLEOG. Motion made as presented by Buckwald, second by Zolezzi and vote was unanimous.
- 8. Manager and Commissioner Reports Huntington said the Harbor lot was striped and sealed and the new sites are up and running. We will continue with the landscaping and working around customers. He said in the 13 days since opening the new sites, we have grossed over 10K. Zolezzi wanted to know about

the WiFi situation. Huntington said customers are getting signal it's just not strong especially with the amount of customers we have now. Meyer is extremely proud of the progress we have made.and Huntington working with staff.

Adjourn – 7:35pm Meyer



Port of Siuslaw Combined Balance Sheet

As of August 31, 2020

	Aug 31, 20
ASSETS	
Current Assets	
Checking/Savings	20,000,00
1006 · Umpqua General Checking 1007 · Umpqua Savings	20,998.00 103,188.58
1007 · Ompqua Savings 1009 · Umpqua MMA General Fund	934,360.39
1011 · Umpqua MMA ICM	5,173.54
1070 · Petty Cash	1,000.00
Total Checking/Savings	1,064,720.51
Other Current Assets	
1130 · Inventory - Gas	4,467.30
1140 · Inventory - Diesel	2,063.10
1220 · Accounts Receivable	4,384.75
1250 · Taxes receivable	25,649.00
1450 · Prepaid insurance	18,865.50
1499 · Undeposited Funds	506.05
Total Other Current Assets	55,935.70
Total Current Assets	1,120,656.21
Fixed Assets 1500 · Fixed Assets	
1530 · Construction in Progress	405,356.00
Total 1500 · Fixed Assets	405,356.00
1510 · Land	2,617,874.00
1515 · Land Improvements	1,527,968.50
1520 · Buildings & Docks	7,765,295.56
1525 · Equipment & Vehicles	747,361.71
1600 · Accumulated Depreciation	-338,570.00
1615 · Accum Depr - Land Improvements	-1,321,558.70
1620 Accum Depr - Buildings & Docks	-4,731,734.33
1625 · Accum Depr - Equip & Vehicles	-706,731.44
Total Fixed Assets	5,965,261.30
TOTAL ASSETS	7,085,917.51
LIABILITIES & EQUITY Liabilities	
Current Liabilities	
Accounts Payable	
2000 · *Accounts Payable	1,429.34
Total Accounts Payable	1,429.34
Credit Cards	
2021 · Port Credit Card 1	12,311.14
Total Credit Cards	12,311.14
Other Current Liabilities	7,000,00
2030 · Deposits Held 2040 · Gift Certificates	7,360.00
	100.00 175,163.34
2045 · Unearned CG Revenue (Hercules)	9,281.63
2050 · Deferred Compensation Plan NRS 2155 · Oregon Statewide Transit Tax	9,261.63 -36.65
2495 · Current Ptn of Lon-Term Debt	62,177.90
Total Other Current Liabilities	254,046.22
Total Current Liabilities	267,786.70
	201,100.10
Long Term Liabilities 2380 · Long-Term Debt current portion	-62,177.90
2390 · OBD Loan L0004 Bdwk	78,486.42
2000 ODD LOUIT LOUVE DUWK	70,400.42

Port of Siuslaw Combined Balance Sheet

As of August 31, 2020

	Aug 31, 20
2440 · OBD Loan 524016 Dredging	49,534.96
2491 · OBD Loan 525186 MSLTD	403,956.57
2492 · OBD Loan 525196 Wharf	298,114.69
2993 · BB Loan 1000214241 PVIP	196,959.26
Total Long Term Liabilities	964,874.00
Total Liabilities	1,232,660.70
Equity	
3300 · Invested in Capital Assets	4,738,587.40
3900 · Fund Balance	-50,992.86
Net Income	1,165,662.27
Total Equity	5,853,256.81
TOTAL LIABILITIES & EQUITY	7,085,917.51

Port of Siuslaw Profit & Loss Budget vs. Actual - Capital Maint Fund

Т	O	T	Α	L

	Jul 20	Aug 20	Year to Date	Budget	Variance
Income					
4100 · Available Beginning Cash	103,181.00	0.00	103,181.00	103,181.00	0.00
4700 · Incoming Transfer	0.00	0.00	0.00	73,151.00	-73,151.00
Total Income	103,181.00	0.00	103,181.00	176,332.00	-73,151.00
Gross Profit	103,181.00	0.00	103,181.00	176,332.00	-73,151.00
Expense					
7600 · Unappropriated Ending Fund Bal	0.00	0.00	0.00	176,332.00	-176,332.00
Total Expense	0.00	0.00	0.00	176,332.00	-176,332.00
Net Income	103,181.00	0.00	103,181.00	0.00	103,181.00

Port of Siuslaw Profit & Loss Budget vs. Actual - General Fund

	July through August 2020 TOTAL				
	Jul 20	Aug 20	Year to Date	Budget	Variance
ncome					
4100 · Available Beginning Cash	948,963.00	0.00	948,963.00	948,963.00	0.0
4140 · Campground Revenue					
4141 · RV Sites- Taxable	61,480.14	59,727.45	121,207.59	320,000.00	-198,792.4
4142 · RV Sites -Non Taxable	39,451.80	51,390.71	90,842.51	100,000.00	-9,157.4
4143 · RV Site - Add'l revenue	1,315.84	892.32	2,208.16	20,000.00	-17,791.8
4144 · Transient Room Tax	6,175.89	5,892.87	12,068.76	0.00	12,068.7
4145 · Reservation Fees	5,740.00	4,930.00	10,670.00	0.00	10,670.0
Total 4140 · Campground Revenue	114,163.67	122,833.35	236,997.02	440,000.00	-203,002.9
4150 · Leases					
4151 · Building Lease - 1499 Bay St	1,200.00	1,200.00	2,400.00	14,400.00	-12,000.0
4153 · Wharf lease - ICM	4,542.08	4,542.08	9,084.16	54,505.00	-45,420.8
4154 · Wharf lease - Mo's	8,660.00	8,660.00	17,320.00	103,920.00	-86,600.0
4156 · Docking Lease	200.00	200.00	400.00	2,400.00	-2,000.0
Total 4150 · Leases	14,602.08	14,602.08	29,204.16	175,225.00	-146,020.8
4160 · Moorage					
4162 · Commercial Moorage	1,190.69	1,669.57	2,860.26	10,000.00	-7,139.7
4163 · Sport Moorage	10,406.82	12,854.53	23,261.35	62,000.00	-38,738.6
4165 · Liveaboard Fees	200.00	240.00	440.00	2,000.00	-1,560.0
Total 4160 · Moorage	11,797.51	14,764.10	26,561.61	74,000.00	-47,438.
4170 · Storage	148.36	148.36	296.72	1,600.00	-1,303.2
4190 · Marine Fuel	2,920.62	3,793.32	6,713.94	15,000.00	-8,286.0
4200 · Other Facility Income	3,520.47	4,430.73	7,951.20	14,000.00	-6,048.8
4500 · Levied Taxes	463.10	931.19	1,394.29	329,900.00	-328,505.7
4515 ⋅ State Forest Sales	0.00	0.00	0.00	20,000.00	-20,000.0
4540 ⋅ Interest Income	189.61	194.68	384.29	5,000.00	-4,615.
4550 · Maintenance Assistance Program	0.00	0.00	0.00	19,000.00	-19,000.0
4600 · Miscellaneous Income	29.56	186.58	216.14	10,000.00	-9,783.8
4750 · Business Oregon Reimb Fund	0.00	0.00	0.00	33,750.00	-33,750.0
otal Income	1,096,797.98	161,884.39	1,258,682.37	2,086,438.00	-827,755.6
s Profit	1,096,797.98	161,884.39	1,258,682.37	2,086,438.00	-827,755.6

Port of Siuslaw Profit & Loss Budget vs. Actual - General Fund

				TOTAL	
	Jul 20	Aug 20	Year to Date	Budget	Variance
5000 · Personal Services					
5020 · Port Manager	8,531.25	2,843.75	11,375.00	70,997.00	-59,622.00
5030 · Administrative Assistant	5,739.36	1,967.68	7,707.04	45,428.00	-37,720.96
5045 · Services Lead	3,100.16	1,464.32	4,564.48	35,693.00	-31,128.52
5050 · Office Assistant	3,522.40	1,397.76	4,920.16	0.00	4,920.16
5061 · Campground Staff	0.00	0.00	0.00	32,448.00	-32,448.00
5075 · Maintenance I Lead	5,885.44	2,023.12	7,908.56	49,732.00	-41,823.44
5079 · Maint II/ Staff	4,607.68	1,555.84	6,163.52	37,856.00	-31,692.48
5080 · Maint III / groundskeeper	2,132.90	0.00	2,132.90	32,448.00	-30,315.10
5110 · Payroll taxes	3,586.93	1,187.57	4,774.50	30,500.00	-25,725.50
5180 · Health Insurance	3,508.14	3,508.14	7,016.28	50,000.00	-42,983.72
5181 · Life Insurance	14.22	14.22	28.44	200.00	-171.56
5182 · Dental Insurance	308.76	308.76	617.52	4,500.00	-3,882.48
5190 · Workers Compensation Insurance	9,525.24	0.00	9,525.24	12,000.00	-2,474.76
5251 · Applicant Expenses	45.75	0.00	45.75	0.00	45.75
5270 · Retirement	0.00	0.00	0.00	13,000.00	-13,000.00
5275 · Compensated absences	0.00	0.00	0.00	5,000.00	-5,000.00
5280 · Overtime	0.00	0.00	0.00	3,000.00	-3,000.00
Total 5000 · Personal Services	50,508.23	16,271.16	66,779.39	422,802.00	-356,022.61
5300 · Material and Services	41,087.95	47,176.73	88,264.68	576,000.00	-487,735.32
6000 ⋅ Capital Outlay					
6130 · Land					
6136 · Campground Restrooms	0.00	0.00	0.00	175,000.00	-175,000.00
6139 · Harbor Parking Lot	0.00	15,650.00	15,650.00	20,000.00	-4,350.00
6146 · Landscape Pull Through Sites	0.00	0.00	0.00	10,000.00	-10,000.00
Total 6130 · Land	0.00	15,650.00	15,650.00	205,000.00	-189,350.00
6150 · Facilities					
6151 · Mo's Building	0.00	0.00	0.00	12,000.00	-12,000.00
6155 · Wharf/Bdwk Fire System	0.00	0.00	0.00	20,000.00	-20,000.00
6157 · Business Oregon Fees	0.00	3,618.06	3,618.06	11,250.00	-7,631.94
6158 · CG outer Circle Electrical Upgr	0.00	0.00	0.00	75,000.00	-75,000.00
6159 · CG Pedestal Repairs	0.00	0.00	0.00	17,000.00	-17,000.00

Net Income

Port of Siuslaw Profit & Loss Budget vs. Actual - General Fund

	ouly through August 2020				
				TOTAL	
	Jul 20	Aug 20	Year to Date	Budget	Variance
Total 6150 · Facilities	0.00	3,618.06	3,618.06	135,250.00	-131,631.94
Total 6000 · Capital Outlay	0.00	19,268.06	19,268.06	340,250.00	-320,981.94
6700 · Contingency	0.00	0.00	0.00	515,000.00	-515,000.00
7000 · Debt Service					
7215 · MNIF (Dredging) #524016	0.00	0.00	0.00	5,880.00	-5,880.00
7216 · PRLF (MSLTD) #525186	11,599.93	0.00	11,599.93	46,400.00	-34,800.07
7225 · Banner Bank (PVIP) 1000214241	1,432.05	1,432.05	2,864.10	17,200.00	-14,335.90
7230 · PRLF Loan (Wharf) #525196	0.00	7,424.94	7,424.94	29,700.00	-22,275.06
7270 · SPWF (Bdwk Prj) L0004	0.00	0.00	0.00	15,970.00	-15,970.00
Total 7000 · Debt Service	13,031.98	8,856.99	21,888.97	115,150.00	-93,261.03
7600 · Unappropriated Ending Fund Bal	0.00	0.00	0.00	44,085.00	-44,085.00
7700 · Transfer to other funds	0.00	0.00	0.00	73,151.00	-73,151.00
Total Expense	104,628.16	91,572.94	196,201.10	2,086,438.00	-1,890,236.90
ome	992,169.82	70,311.45	1,062,481.27	0.00	1,062,481.27

	Campground 2017/2018		Campground 2018/2019		Campground 2019/2020			Campground 2020-2021				
	% Occ.	YTD %	Nights	% Occ.	YTD %	Nights	% Occ.	YTD %	Nights	% Occ.	YTD %	Nights
JULY	78%	74%	2452	86%	78%	2862	78%	86%	2617	77%	78%	2939
AUG	93%	86%	2953	94%	90%	3052	89%	84%	2978	88%	83%	3357
SEPT	91%	87%	2784	88%	89%	2760	84%	84%	2724		83%	
ОСТ	40%	76%	1267	43%	78%	1398	42%	73%	1393		83%	
NOV	28%	66%	862	30%	68%	878	33%	65%	1059		83%	
DEC	24%	59%	752	32%	62%	1035	28%	59%	937		83%	
JAN	23%	54%	719	36%	58%	1168	25%	54%	842		83%	
FEB	24%	50%	688	39%	56%	1152	28%	51%	861		83%	
MAR	28%	48%	880	44%	55%	1417	25%	48%	847		83%	
APR	31%	46%	951	39%	53%	1232	13%	45%	423		83%	
MAY	45%	46%	1419	44%	52%	1418	13%	42%	417		83%	
JUN	54%	47%	1659	45%	52%	1452	48%	42%	1566		83%	
TL YTD	47%	47%	17386	52%	52%	19824	42%	42%	16664		83%	
REV YTD	\$	508,194.00)	\$	\$549,278.00		\$	519,620.00)	\$236,161.00		

	Mod	orage 201 9	/20	Moorage 2020-21			
	% Occ.	YTD %	Nights	% Occ.	% Occ. YTD %		
JULY	44%	37%	1608	48%	44%	1745	
AUG	65%	55%	2413	63%	56%	2293	
SEPT	79%	63%	2836		56%		
ОСТ	43%	58%	1575		56%		
NOV	28%	52%	994		56%		
DEC	27%	48%	992		56%		
JAN	26%	45%	961		56%		
FEB	26%	42%	903		56%		
MAR	26%	40%	934		56%		
APR	26%	39%	914		56%		
MAY	30%	38%	1088		56%		
JUN	39%	38%	1367		56%		
TL YTD	38%	38%	16585		56%		
REV YTD		\$97,214.00	·	,	\$27,023.00		

Port of Siuslaw Profit & Loss Prev Year Comparison July through August 2020

	Jul - Aug 20	Jul - Aug 19	\$ Change	% Change
Income 4100 · Available Beginning Cash 4140 · Campground Revenue	1,052,144.00 236,997.02	1,175,878.82 188,175.13	-123,734.82 48,821.89	-10.5% 25.9%
4150 · Leases	29,204.16	38,750.70	-9,546.54	-24.6%
4160 · Moorage	26,561.61	26,661.26	-99.65	-0.4%
4170 · Storage	296.72	4,774.22	-4,477.50	-93.8%
4190 · Marine Fuel	6,713.94	7,480.88	-766.94	-10.3%
4200 · Other Facility Income	7,951.20	8,938.95	-987.75	-11.1%
4500 · Levied Taxes	1,394.29	14,313.09	-12,918.80	-90.3%
4540 · Interest Income 4600 · Miscellaneous Income	384.29 216.14	3,903.50 848.69	-3,519.21 -632.55	-90.2% -74.5%
4700 · Incoming Transfer	0.00	60,000.00	-60,000.00	-100.0%
Total Income	1,361,863.37	1,529,725.24	-167,861.87	-11.0%
Gross Profit	1,361,863.37	1,529,725.24	-167,861.87	-11.0%
Expense 5000 · Personal Services	66,779.39	66,578.66	200.73	0.3%
5300 · Material and Services	88,264.68	90,833.69	-2,569.01	-2.8%
6000 · Capital Outlay	19,268.06	12,426.05	6,842.01	55.1%
7000 · Debt Service	21,888.97	21,888.97	0.00	0.0%
7700 · Transfer to other funds	0.00	60,000.00	-60,000.00	-100.0%
Total Expense	196,201.10	251,727.37	-55,526.27	-22.1%
Net Income	1,165,662.27	1,277,997.87	-112,335.60	-8.8%

Kelly

From:

Jeffrey Witters <jdwitters1@gmail.com>

Sent:

Sunday, September 6, 2020 9:39 AM

To:

Kelly

Subject:

Refund or Credit

Attachments:

Sam Witters death certificate.pdf

Port of Siuslaw Commissioners,

I made reservation at Port of Siuslaw Rv park for the weekend September 10th staying for three nights. I called to cancel the reservations or get a credit for another time. The reason for cancelation is, my father passed away suddenly on August 28th and his funeral and wake are going to be that weekend of September 11th. I have been informed of your "no refund" policy. Given the circumstances, I am requesting that you make an exception and give a refund or credit for a future date. I have attached a copy of his death certificate as proof.

Respectfully,

Jeff Witters 541-261-0878

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L LEGIL Name Find		CERTIFICATE	OF DEATH		GTATE FLE NUMBER	
Sam	- Kar	Waters		Sunc	Z. Dean Date	
2.5a 40	ge 5. to	icial Scoutty Number	Security of the Security of th	E. County	August 28, 2020	
Male	The state of the s			520-40-5669 Jackson		
September 26, 1940	Property Wissen	mina			Decedent's Education Bachelor's degree	
12. View December of Hispanic Con No.		11. Decaded's Race	N = 171 - 7		Was Depresent Ever in	
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3adoson	Orenne	танув Сатку т	17. Zip Code + 4 97504		16. Indice City Limite? Yes	
19. Martial Shahar of Time of Dear Martined		Special's North Prior to	Elist Marriage		1.76	
21. User Occupation		Miriam Ann Kowl		eness housing		
Claims Manager			Electrical	Julity		
22. Pather's Norse Religh Shaart Witters			24, tabbers Name Para Virginia Evelyn I	to Pint Manage		
	25. Autrope	Number 27, Asiationsh	to to Decedent 28, Man	htt Address		
22. Phonol Seals	leaner shalla	ble Spouse 36 Foothy ham	1 2 2	eranda Park Dr	ive #207, Mediord, OR 9750	
Other - Son's Home						
4266 Tamarack Drive		Mediore	or Location of Death	Creodn	97504	
25. Melbod of Corporation						
16. Name and Complete Address	of Funeral Facility	emorial Park Cremi	ntory	Medford	- Cregon	
Peri Funeral Home 46, Detect Deposition		210	9 Siskiyou Bivd, Me	dford, Oreson	97504	
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45-20P (01/06)

DATE ISSUED:

7322787

I CERTIFY THAT THIS IS A TRUE AND CORRECT COPY OF THE ORIGINAL CERTIFICATE ON FILE OR THE VIDAL RECORDS FACTS ON FILE IN THE OREGON CENTER FOR HEALTH STATISTICS.

SEP 04 2020

RE Name and Address of Certifier Demokration of the Control for the se-

Posenary Chiedozi ND, 591 Morphy Boadel D7, Medford OR G. Mark and Tie of Atoming Physics & Cheston Cetter

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ANY ALTERATION OR ERASURE VOIDS THIS CERTIFICATE?



Kelly

From:

Natasha Richter < n.annerichter@yahoo.com>

Sent:

Saturday, September 5, 2020 2:36 PM

To:

Kelly

Subject:

Reservation for 9/4

Hello,

We had made a reservation online for Friday 9/4/20. When we arrived for some reason the reservation online had gone through as an rv or travel trailer. This was not our intent as we did not and do not have a travel trailer to bring. We have previously tent camped but were not aware that that was no longer an option with COVID. When we arrived with three adults and 4 kids only having a tent we realized we would not be able to camp especially next to all RVs. I know that you usually do not offer refunds or rain checks. The person we talked to at the front counter was very nice and said that she could not directly provide a discount but that it was worth sending an email request given the situation and having to leave. If you could please look into some compensation that would be very appreciated. The reservation was made under Ashley Meyers with an assigned spot of B21.

Thank you

Sent from Yahoo Mail for iPhone